CONSUMER GRIEVANCES REDRESSALFORUM SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,

TIRUPATI

This the 19th day of December' 2023

C.G.No.63/2023-24/Kadapa Circle

CHAIRPERSON

Sri. V. Srinivasa Anjaneya Murthy

Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao

Member (Finance)

Sri. S.L. Anjani Kumar

Member (Technical)

Smt. G. Eswaramma

Member (Independent)

Between

K. Venkatadri Naidu, T. Kammapalli (V), Pullampeta (M), Kadapa District.

Complainant

AND

1. Assistant Accounts Officer/ERO/Rajampet

2. Dy. Executive Engineer/O/Rajampet

3. Executive Engineer/O/Rajampet

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 14.12.2023 in the presence of the respondents and the complainant remained absent and having considered the material placed by both the parties, this Forum passed the following:

<u>ORDER</u>

O1. The complainant during the Vidyut Adalat conducted on 14.11.2023 at Rajampet filed the complaint stating that they are having agricultural service connection No.38 in the name of his late father in T. Kammapalli Village and he applied for transfer of ownership of the said service

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- connection into his name on the death of his father and also to convert the said service from bill stop to live as he paid the entire arrears of consumption charges but the respondents did not consider his request.
- O2. The said complaint was registered as C.G.No.63/2023-24 and notices were issued to the respondents who in turn submitted their response stating that they changed the status of service from bill stop to live but transfer of the name of the service connection will be done only after production of death certificate of the father of the complainant and No Objection Certificate from the other legal heirs of the deceased father of the complainant and informed the same to the complainant but he did not produce the said documents till now.
- **03.** Heard the respondents through video conferencing. Complainant remained absent during the hearing.
- O4. According to the respondents it seems that the status of the service connection of the complainant was changed from bill stop to live. However, the respondents could not effect the transfer of the name for want of death certificate of the father of the complainant and No Objection Certificate from the other legal heirs of the deceased. This Forum opines that the complainant cannot ask for transfer of the name without producing the copies of the required documents referred supra and the respondents can not

be directed to consider the request of the complainant without production of the copies of the required documents.

- **105.** In the result, the complaint is disposed off directing the respondents to consider the request of the complainant on production of the copies of the required documents. No order as to costs.
- The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Hon'ble Vidyut Ombudsman, 3rd Floor, Plot.No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 19th day of December'2023.

Quit 19/12/23

CHAIRPERSON

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Member (Independent

Documents marked

For the complainant: Nil For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Hon'ble Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Hyderabad-04.

The Stock file.